

Notice of utility surveys in rear of Bell Close

April 2020 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We are continually reviewing the works on our construction sites in line with Government and Public Health England (PHE) advice on dealing with COVID-19. The Government's current strategy makes it clear that construction activity can continue as long as it complies with this guidance. Please be assured that only sites that can operate within the guidelines are operational. All sites will remain under constant review.

We have postponed all face-to-face engagement events and meetings and have put in place a number of channels to communicate with communities, such as letters and phone calls, as well as updates and alerts from each of the local community websites. You can sign up for regular updates in your local area at www.hs2inhillindon.co.uk

We will be carrying out surveys and ground investigations in your area. This will help us to fully understand the location of utilities and the make-up of the ground.

What we are doing

From 27 April, we will be using scanning equipment to create a map of utilities in the area, shown in the map below and will then carry out ground investigation works. Any markings will be with biodegradable spray paint. The map below shows the approximate location of survey:



How this may affect you.

In the first instance, we will be using a device similar in size to a large lawnmower for the surveys. Then we will drill a bore-hole into the ground to recover details about the ground beneath the car park. In both pieces of work, a small team of operatives will be present.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

These works will take place over two weeks starting 30 April

Working hours are between 8am and 6pm Monday to Friday, and 8am to 1pm on Saturday should it be required.

What to expect

Survey Equipment that similar to a large lawn mower

Temporary markings in the area will wash away with no harm to the environment

Drilling work will require a tripod and during works a generator may be needed to run on occasions

Hoarding and noise reducing screens will be used to lower the volume of works. We will ensure that there will be no interruption to your utility services.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

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